

## Diseases of the Ears, Nose and Throat, Inc.

• Otologic Surgery • Head and Neck Surgery • Endoscopic Sinus Surgery • Pediatric Surgery • Complete Audiologic Services  
• Dizziness

*Otolaryngologist*

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## What is Drop Off for?

**QUICK TROUBLESHOOTING ONLY**, examples of this below:

- Completely dead hearing aid (no sound coming from hearing aid)
- You need a part re-placed on the hearing aid (tubing, domes, wax filters, retention tails)
- The hearing aid is physically broken (cracked or in pieces)
- The volume in your hearing aids suddenly changed or you are hearing static
- Cleaning of hearing aids

Drop off is **NOT** for:

- Programming adjustments (aka you are hearing whistling or you are hearing too much sound with your hearing aids)
- Any kind of reinstruction on how the hearing aids work or how to take care of them
- Connecting your hearing aids to your cell phone or extra devices (remote controls, microphones, etc.)
  - See back of this page for help repairing aids to phone / accessories